**Name:** P02

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|  | **Timespan** | **Content** | **Speaker** |
| 1 | 0:00.2 - 0:08.3 | So, uh. Okay. That's that's off. Okay. Um, so if we just start with your name, please just tell me. Yeah. | Interviewer |
| 2 | 0:08.3 - 0:14.1 | Um. [P02]. Am I okay? Uh. [P02] Oh, yeah. Okay. | P02 |
| 3 | 0:14.9 - 0:17.9 | Thanks. And your age range? 63. | Interviewer |
| 4 | 0:17.9 - 0:29.2 | Range would be. Wow. I'm, like, in the cusp of, uh, three and four, but, uh, currently, um, in texturing our age range [30 – 39]. | P02 |
| 5 | 0:29.4 - 0:33.9 | Okay. Excellent. Yeah. Still young man. Yeah, yeah. Um. | Interviewer |
| 6 | 0:34.2 - 0:36.4 | I'm. I'm at the end of the young man. Age. | P02 |
| 7 | 0:36.4 - 0:50.2 | Yeah. ERA. Right. Yeah. It's a life. Definitely, uh, impinged at 40, I think. That's what they say is the lifestyle of the 40s or 50, I don't know. It's just numbers like that. And your disability is my. | Interviewer |
| 8 | 0:51.2 - 0:58.8 | Uh, disability is. I am a C6 tetraplegic. Yeah. Um, also known as quadriplegic. | P02 |
| 9 | 0:58.9 - 1:06.4 | Yeah. Yeah. So that means you have, uh, no upper body movement as well as a limited. | Interviewer |
| 10 | 1:07.0 - 1:24.7 | In general with, uh, tetra Polizia or quadriplegia. It's, um, a, um, a, uh, physical impairment, um, of your nervous system and affects, um, all four of your limbs. | P02 |
| 11 | 1:24.9 - 1:26.1 | Yeah. Yeah. | Interviewer |
| 12 | 1:26.1 - 1:59.4 | So, and it's usually based upon the level, um, at least with, with me and spinal cord injury, the level of spinal cord injury is, uh, usually in your cervical, um, a range of your, um, spine usually would deal with, um, all four of your limbs and then usually anything lower, like your thoracic all the way down to your sacral usually would involve, um, if you were to get injured to to becoming a paraplegic? | P02 |
| 13 | 1:59.5 - 2:03.4 | Yeah. There have been bit more nerve damage in your case. On the spinal cord. | Interviewer |
| 14 | 2:03.6 - 2:14.9 | Yes. Yeah. It affects, you know, the C6 area definitely affects things like hand a really the big one of the big things, at least for me from what I've seen is, um, hand. Hand dexterity. | P02 |
| 15 | 2:14.9 - 2:24.8 | Yeah. Yeah. So, so so. Yeah. So I make things obviously difficult. So in everyday life. Yeah. Yeah. Um, geographic location could be. | Interviewer |
| 16 | 2:25.3 - 2:30.5 | A problem in the United States. Yeah. Central Florida. | P02 |
| 17 | 2:30.5 - 2:35.4 | Central Florida. Nice. Yeah, yeah. Nice. Nice place, nice weather. Yeah. | Interviewer |
| 18 | 2:35.8 - 2:39.9 | It's sunny right now. I mean, yeah, I don't know what the temperature is, but it's at least 80. | P02 |
| 19 | 2:40.2 - 2:49.5 | Oh, yeah. Yeah, yeah. Um, I don't know, I don't know. Uh, turned 30 Celsius. 30 Celsius. Oh, wow. That's really hot. Wow. That's that's like where I go. | Interviewer |
| 20 | 2:50.0 - 2:51.9 | I believe, I think 30 Celsius, right? | P02 |
| 21 | 2:52.3 - 2:59.5 | Yeah, something like that. I'm not very good on the comparison. Yeah. Nice, nice and cozy then. Yeah. | Interviewer |
| 22 | 2:59.7 - 3:01.7 | Yeah. Yeah. Definitely. Yeah. Weather. | P02 |
| 23 | 3:01.8 - 3:22.8 | Yeah, yeah. That's great. Uh, so these are the questions about the authentication now. So those days were sort of like um so diversity and um questions. Um, do you find authentication by logging into website applications difficult because of your disability. And this can be a yes or no. | Interviewer |
| 24 | 3:22.8 - 3:27.7 | Or maybe it's, it's it's more of a maybe. It depends on the application. | P02 |
| 25 | 3:28.2 - 3:28.4 | Yeah. | Interviewer |
| 26 | 3:29.0 - 3:42.2 | There's a um, from just being on the internet and, um, experiencing all different types of authentication. It's, it's, I think it's more dependent on what the, uh, website. | P02 |
| 27 | 3:42.2 - 3:48.7 | Uses. Yeah, sure. Yeah. So how well they've implemented it then like, um, yeah, there's, there's definitely. | Interviewer |
| 28 | 3:48.7 - 3:52.9 | Like ones that are, that are a lot more confusing than the. | P02 |
| 29 | 3:52.9 - 4:27.9 | Others. Yeah, yeah, yeah. I've noticed that. Uh, definitely some some, uh, almost impossible to do sometimes. Yeah. Right, right. But but yeah. So based on the system, like, the logging in system would more than maybe the disability itself is in some ways possible. Yes. Possibly. Yeah. Okay. Uh, so I'm not sure if it's the same questions. In what way, uh, if any. Does your disability make authentication? How feature? I see this is I've put these together a long time ago, but I need to rethink them a bit. But, um, so I what are the main difficulties that you face when logging into a system? Um. | Interviewer |
| 30 | 4:29.2 - 4:41.3 | Uh, I don't know. One of the, the difficulties and challenges uh, I've come across are, um, I thought ification processes that are timed. | P02 |
| 31 | 4:41.6 - 4:41.9 | Yeah. | Interviewer |
| 32 | 4:42.4 - 4:57.6 | And so I, I feel that sometimes the timing of it is too, um, abrupt um, and sorts And with me either having to type something. | P02 |
| 33 | 4:57.6 - 4:57.9 | Yeah. | Interviewer |
| 34 | 4:58.1 - 5:27.3 | Or if it's, um, kind of like an identification to where they send a code to my email or, uh, a text to my phone. Um, sometimes having to juggle both of, you know, those, um, and, and then also being able to send that code, you know, going back on to your web browser and then, you know, trying to do that within the amount of time that was allotted to you. | P02 |
| 35 | 5:27.3 - 5:28.8 | Yeah. Does that. | Interviewer |
| 36 | 5:29.2 - 5:45.0 | Sometimes work? Yeah. I've had two. And it's like, oh, I'm trying to get something. But then the time for that, um, code to like cycle into a new code, you know, it just it goes away before I actually have time to. | P02 |
| 37 | 5:45.1 - 5:45.5 | Yeah. | Interviewer |
| 38 | 5:45.9 - 5:46.7 | Code that I receive. | P02 |
| 39 | 5:47.0 - 6:24.9 | Yeah. It's interesting you said that actually, because, um, some of the like. Well, we do some of the, uh, research that's done around it. That was one thing that was pointed out is where if you especially if you have an upper body, this, um, disability, it can be very hard to to do that in time because, you know, you just run out of time because by the time you've got that to do it. Yeah, it's it's yeah, yeah. Physical activities. Yeah. Yeah. But obviously not mental. But you know in rural cases it's in my case it might be mentally you know and maybe. Yeah. Right. Right. Right. Yeah. Yeah. | Interviewer |
| 40 | 6:25.2 - 6:29.9 | You know sometimes I'm, I get distracted. Yeah. Yeah I'm trying to look for something. | P02 |
| 41 | 6:30.0 - 6:30.3 | Yeah. | Interviewer |
| 42 | 6:30.6 - 6:38.6 | Making sure that sometimes like I, I it's more of an I undiagnosed type of thing. But I have some type of like attention issues. | P02 |
| 43 | 6:38.7 - 6:39.7 | Yeah. Um. | Interviewer |
| 44 | 6:40.0 - 6:49.3 | To where it's like I'm looking for something or I'm thinking about something and then like, sometimes five seconds later, I'm like, yeah, trying to remember, okay, what was I doing? | P02 |
| 45 | 6:49.3 - 6:49.8 | Yeah. | Interviewer |
| 46 | 6:49.8 - 6:50.3 | First place. | P02 |
| 47 | 6:50.5 - 6:51.0 | Oh yeah. | Interviewer |
| 48 | 6:51.0 - 6:54.6 | I have like different methods myself, where it's like I either write it or I'm like. | P02 |
| 49 | 6:54.6 - 6:54.8 | Yeah. | Interviewer |
| 50 | 6:54.9 - 6:56.5 | Always repeating, you know? | P02 |
| 51 | 6:56.6 - 6:58.0 | Yeah, yeah. | Interviewer |
| 52 | 6:58.5 - 7:01.3 | I can help you. Yeah, yeah. You know. | P02 |
| 53 | 7:01.6 - 7:26.2 | Combat those challenges with us. That's the thing with, uh, disabled people. So sometimes it can be more than one disability that you have. I'm not saying you have another one, but that kind of like, with, uh, some mental ones. They could be several things, like bipolar and depression and all that kind of thing. Oh, okay. One so let's true uh, next question. How important is it for you to get logged in quickly, uh, on a scale of 1 to 5. | Interviewer |
| 54 | 7:26.8 - 7:28.1 | And I'll put that on a five scale. | P02 |
| 55 | 7:28.4 - 7:31.0 | Five. Yeah. You're like me, then. Yeah. It's important. | Interviewer |
| 56 | 7:31.0 - 7:33.0 | Yeah, I like the expedience. | P02 |
| 57 | 7:33.0 - 7:33.4 | Yeah. | Interviewer |
| 58 | 7:34.1 - 7:36.4 | I also understand security. | P02 |
| 59 | 7:36.7 - 7:37.1 | Yeah. | Interviewer |
| 60 | 7:37.1 - 7:38.8 | But you know, it's like. | P02 |
| 61 | 7:39.2 - 7:50.9 | Yeah, I think we're just. I see the last year that might. | Interviewer |
| 62 | 7:53.2 - 8:05.9 | I think. And on something that I know at least I know I mean yeah. And so I'm trying to log in onto this thing and having to always verify my. | P02 |
| 63 | 8:05.9 - 8:06.2 | Yeah. | Interviewer |
| 64 | 8:06.8 - 8:09.2 | In order to gain access to that information. | P02 |
| 65 | 8:09.2 - 8:24.1 | Yeah. I feel the same with that, I feel I mean, again, we all agree with it on that. You know, it's seems counterintuitive, doesn't it? Like when you know, you know who you are, but they why don't they just recognize that, you know. Yeah. Yeah. Um. | Interviewer |
| 66 | 8:29.1 - 8:40.0 | Better for me to use, you know, um, I do like that there have been different methods that have been implemented throughout the times for identification has been a thing. | P02 |
| 67 | 8:40.3 - 8:46.3 | Yeah. Yeah. Okay. So could you just repeat that last bit because I lost your signal the second. Just last? | Interviewer |
| 68 | 8:46.7 - 8:53.4 | Oh, yeah. Uh, sure. Um, um, I think it's in which, um, I guess. Where did you do? Do we cut off? | P02 |
| 69 | 8:53.7 - 9:04.3 | Um, we're we're agreeing that it's it's a good thing to like. We know that we know who we are. Um, you know. Yeah. And then, you know, with the. | Interviewer |
| 70 | 9:05.0 - 9:36.3 | You know, trying to there's there's so many different methods of identification. And, uh, I want to get into accessing my information as, you know, as fast as possible because it I feel like we've been we have come to an age where we can process information and receive information fast. And it's like, I know who I am. Mhm. And I've been on this website so many times on this device. | P02 |
| 71 | 9:36.4 - 9:36.8 | Yeah. | Interviewer |
| 72 | 9:37.2 - 9:47.1 | And, and so I'm always having to reoffend to authenticate myself. Yeah. Um sometimes it feels unnecessarily or excessive. | P02 |
| 73 | 9:47.3 - 10:07.2 | Yeah. But like a on that in. Yeah. Right. Slightly out of that. Yeah. Yeah. Um that's that's good answer that, that um um so you did mentioned security. How obviously is that, you know, you it's important to say how highly did you write the importance of security. So again, sky element for us. | Interviewer |
| 74 | 10:07.2 - 10:14.6 | Um, I would still. Importance of security I would still rate that as a five. | P02 |
| 75 | 10:14.6 - 10:16.2 | Yeah. Um. | Interviewer |
| 76 | 10:17.0 - 10:50.1 | And kind of caveat on to that is I think it has to do the more it has to do with financial security. And then if somebody else accesses information with malicious intent, um, how much damage can happen? Yeah. The person that isn't me gains my access, which then is to information that has to do with more about my financial. | P02 |
| 77 | 10:50.3 - 10:53.4 | Yeah, you know, personal documents, that kind of thing. | Interviewer |
| 78 | 10:53.4 - 11:30.2 | Right. Like if it's something like, um, example, uh, Activision trying to log in to link my Call of Duty accounts, you know, to something and having to go through that process. Mhm. I and I don't, I don't believe that there is any financial um link or like, you know, anything that's like linked to your Activision account. It's just more having information. | P02 |
| 79 | 11:30.3 - 11:30.6 | Yeah. | Interviewer |
| 80 | 11:30.6 - 11:37.8 | Which is like your, your gamertag and your stats and all that stuff. And then being able to tie that to another account. | P02 |
| 81 | 11:37.8 - 11:38.4 | So that you. | Interviewer |
| 82 | 11:38.5 - 11:46.1 | Access it either on PC or on console. Yeah. You know, I just feel like it was it that specifically was too excessive. | P02 |
| 83 | 11:46.2 - 12:07.9 | Yeah. So? So maybe the sensitivity of the depends on the sensitivity of the information on the account. Yeah. Okay. Right. Thank you. Answer. Um, this next one is kind of related security as well. Uh, how often do you sacrifice security to make logging easier? So, like, easy passwords by using passwords. I know you do it that. Like. | Interviewer |
| 84 | 12:08.3 - 12:10.1 | Again, very often. | P02 |
| 85 | 12:10.1 - 12:10.7 | Very often. | Interviewer |
| 86 | 12:10.7 - 12:22.9 | Um, and you know, the the the the the more. Um, um, it ties to my money, the more I am okay with, um, having more security. | P02 |
| 87 | 12:22.9 - 12:28.2 | Yeah. Yeah. So, like, you put two on that and. Right, you know, like, I'm trying. | Interviewer |
| 88 | 12:28.2 - 12:38.0 | To log in on to my, my my Marvel rival's account. Yeah. And I want it to be as easy as possible. | P02 |
| 89 | 12:38.0 - 12:38.4 | Yeah. | Interviewer |
| 90 | 12:38.4 - 12:59.5 | Steam is kind of like a balance. There's there's, like, a give and take balance. You know, I want my password to be easy to access. And if I'm doing content somewhere else, then I need to use, you know, log into my steam account from another device. I want to be, uh, streamlined. | P02 |
| 91 | 12:59.5 - 13:00.9 | Yeah. Yeah. On. | Interviewer |
| 92 | 13:01.6 - 13:11.5 | On on connecting on to it. Mhm. Um, versus, you know, just being at my home and like I just recognize my face type of thing. | P02 |
| 93 | 13:11.5 - 15:10.0 | Yeah. That's, that's the thing that I think with the authentication there's often a limit to what we can remember ourselves when we're out and about, only when we want to access it remotely. And then, you know, it's all good to having password managers. But if you can't log into the power device management or anything like that to get to it, it's it makes it difficult, doesn't it? So maybe coming up with a solution to that might be an idea as well. So I don't know. Let's say I was having some ideas last night. I can't remember what they are. It was last night I had this kind of brainwave hack. Uh, there's some things to do with passwords. Number ten, um, do you sacrifice security because it's too difficult to authenticate, um, in relation to your disability? Um, so, like we were talking about the time codes that earlier, but, uh, that can be a struggle. Um, the, the time based codes. Um, and is there anything that can make this easier? So it's kind of two questions and one. I mean, so like for example, if I say I suppose this kind of relates to all the all the other questions, I suppose you've already answered that in a lot of ways. So I suppose and then the answer is for here I would say it depends on the application doesn't it. Um, right. Whether, whether you would, whether you wish to do so. Do you have any thoughts on that. Is there anything that you could think? It's quite a difficult question, but. | Interviewer |
| 94 | 15:10.7 - 15:17.4 | Um. You have to choose. Or, uh, would you prefer more security, uh. | P02 |
| 95 | 15:17.4 - 15:21.7 | Or this question of question ten or log in. Okay. Yeah, yeah, yeah. | Interviewer |
| 96 | 15:22.0 - 15:25.3 | Um, do I sacrifice security because it's too difficult to obtain it? | P02 |
| 97 | 15:25.3 - 15:27.7 | Okay. Maybe just, um, uh, just the first part. | Interviewer |
| 98 | 15:27.7 - 15:29.7 | Yeah. Uh, just the first part. | P02 |
| 99 | 15:29.7 - 15:35.0 | Yeah. I think the question often might be a bit, a bit too, unless you have any ideas. | Interviewer |
| 100 | 15:35.1 - 15:39.7 | You know, like. Yeah, yeah, it could be killed. Um, but I do. | P02 |
| 101 | 15:40.3 - 15:41.8 | Um. Mhm. | Interviewer |
| 102 | 15:43.0 - 15:50.1 | Because of the disability and. And I think that would be an example would be the time codes. | P02 |
| 103 | 15:50.2 - 15:57.2 | Yeah. Yeah. So I came in maybe I guess was right. But I didn't mean to put words in your mouth there, but I mean. | Interviewer |
| 104 | 15:57.2 - 15:57.7 | No no. | P02 |
| 105 | 15:57.7 - 15:58.8 | No, I just thought that might be. | Interviewer |
| 106 | 15:58.8 - 16:02.4 | The thing. The biggest. And that's probably the biggest example that I have. | P02 |
| 107 | 16:02.4 - 16:02.7 | Yeah. | Interviewer |
| 108 | 16:03.3 - 16:13.9 | The challenges that I do meet, um, is, is more about the time because it feels like I'm playing, you know, it's, uh, some type of some game that that requires. | P02 |
| 109 | 16:14.8 - 16:16.0 | Um. Yeah. | Interviewer |
| 110 | 16:16.2 - 16:18.1 | Uh, timing and stuff like that. | P02 |
| 111 | 16:18.2 - 16:29.4 | Okay. So maybe when when I say there's, uh, anything that could make this easier, you might say, of a different or, uh, different secondary method. Yeah. Yeah. Maybe not the time to run something else. | Interviewer |
| 112 | 16:29.5 - 16:33.3 | More than one way to authenticate. Authenticate yourself? | P02 |
| 113 | 16:33.4 - 16:40.8 | Yeah. Yeah. Um. Yeah. So an ideal system would have, like, maybe lots of different ways to to do that. | Interviewer |
| 114 | 16:41.9 - 16:48.5 | And then hopefully not present, presented in a way to to where it overwhelms somebody. | P02 |
| 115 | 16:48.6 - 16:49.0 | Yeah. | Interviewer |
| 116 | 16:49.4 - 17:00.6 | You know, you don't want to give somebody too many choices because then you can have like, uh, uh, I forget what it's called, but it's it's basically not being able to make a decision. | P02 |
| 117 | 17:00.7 - 17:01.0 | Yeah. | Interviewer |
| 118 | 17:01.5 - 17:02.2 | Overload of. | P02 |
| 119 | 17:02.3 - 17:03.2 | Information. Yeah. | Interviewer |
| 120 | 17:03.3 - 17:04.0 | Presented to. | P02 |
| 121 | 17:04.0 - 17:04.3 | You? | Interviewer |
| 122 | 17:04.4 - 17:35.8 | Yeah. Or at least these different choices, you know, give somebody. I think that would have to do with, like, more research just based upon the range of, uh, disabilities that are out there or the ones that you want to focus on, um, overcoming the challenges that they meet. You know, you kind of really focus on cognitive or mental or, um, like, physical, you know, disability. | P02 |
| 123 | 17:35.8 - 18:11.0 | Yeah. So I'm just thinking along the lines of, um, so I, I think it would have been if you had an authenticator that took into consideration you disability and then, um, I gave you options in relation to that. So maybe chuck out the ones. That would be hard. Yeah, yeah, yeah. Okay. That's great. That's a good option. Okay. Um, and this one's about balance. So if you had to choose, would you prefer more security or an easier or faster looking. All right. This one. | Interviewer |
| 124 | 18:12.1 - 18:14.8 | Probably the easier faster login. | P02 |
| 125 | 18:14.8 - 18:15.7 | Probably yeah. | Interviewer |
| 126 | 18:16.0 - 18:24.9 | Put that more on a two. Um, and if I could go even more 8.5. | P02 |
| 127 | 18:25.1 - 18:26.3 | Yeah okay. | Interviewer |
| 128 | 18:26.4 - 18:28.3 | But I would lean more to two. | P02 |
| 129 | 18:28.4 - 18:30.6 | Yeah. So it's about getting things done. | Interviewer |
| 130 | 18:30.8 - 18:32.9 | Not like a but not number one. | P02 |
| 131 | 18:33.0 - 19:05.1 | No no no, don't be the extreme one. Yeah. Okay. Yeah. Um. Would you like to have one system that you could use to log into all, most of all of your applications, like that one single sign on? Yeah. Yeah. You find that out for. Yeah. Okay. Yeah. That's good. Okay. Um, when you log into a site or a service, would you like to have details of your disability passed across? Um, I have a choice so that they can automatically adapt their user experience for you. Um. | Interviewer |
| 132 | 19:05.6 - 19:08.9 | So for me, I would say yes. | P02 |
| 133 | 19:09.0 - 19:09.3 | Yeah. | Interviewer |
| 134 | 19:09.6 - 19:14.0 | Um, and that's just individually. | P02 |
| 135 | 19:14.2 - 19:14.5 | Yeah. | Interviewer |
| 136 | 19:15.3 - 19:18.7 | Yeah. Just just for the sake of the question. Mhm. It's just. | P02 |
| 137 | 19:18.7 - 19:19.6 | Yes. Yeah. | Interviewer |
| 138 | 19:19.9 - 19:31.4 | Um, but I don't know if that's going to be the same. Like I said it doesn't matter because you're going to get the information to see people like it or not. | P02 |
| 139 | 19:31.5 - 19:32.7 | Yeah. But for me. | Interviewer |
| 140 | 19:32.7 - 19:33.3 | Personally. | P02 |
| 141 | 19:33.3 - 19:52.4 | Yes. Yeah. That stems from a question that my supervisor, um, put in his original research as well. Um, um, the idea was, uh, I think the idea, the idea stemmed from not having to repeatedly do it over and over again. Um, as you mentioned, over and over again about your disability and things like that. But that's. Yeah. | Interviewer |
| 142 | 19:52.7 - 19:59.0 | That was and then also it's because not everybody wants to divulge their disability. | P02 |
| 143 | 19:59.0 - 20:01.7 | Yeah. Yeah. You know, or um. | Interviewer |
| 144 | 20:02.0 - 20:04.2 | Until they're at least comfortable enough. | P02 |
| 145 | 20:04.4 - 20:04.7 | Yeah. | Interviewer |
| 146 | 20:05.0 - 20:29.0 | To divulge things. So would it be necessary. That's where it is. More of a I don't know if it's like more morality or if it's just being more socially conscious that you know that not everybody wants to divulge that. Yeah. But we still want to have the access. | P02 |
| 147 | 20:29.2 - 20:29.6 | Yeah. | Interviewer |
| 148 | 20:29.9 - 20:42.0 | And options for things. Yeah. It's kind of like a balancing scale. Mhm. Because how would somebody know what you need in accommodations if you're not saying anything? | P02 |
| 149 | 20:42.0 - 20:42.4 | Yeah. | Interviewer |
| 150 | 20:42.4 - 20:51.3 | And so then that would have to naturally lead to at least explaining, you know, in fairly brief terms on like what your disability is. | P02 |
| 151 | 20:51.4 - 21:15.1 | Yeah. Yeah, yeah. Yeah. So I can be general. Um, I mean, that kind of answers my next question in a way. Um, I mean, that's what I interesting point about. Oh, is that the thing about it is this one's related to it. Uh, this guy's you on to number 13. Uh, 14 with the, um, would would you like to have options to choose which elements of your disability you have available to a third party? Uh. | Interviewer |
| 152 | 21:15.5 - 21:15.9 | I would say. | P02 |
| 153 | 21:15.9 - 21:20.3 | Yes. Yeah, yeah. Yes. Yeah. Okay. Yes. Um. | Interviewer |
| 154 | 21:20.7 - 21:32.1 | If there was, like, some type of, like, a certification system that was either positively created. Yes. And maybe that's something that you are looking for because, you know, they have different types of abs. | P02 |
| 155 | 21:32.3 - 21:37.8 | Yeah. we. We already have a prototype. Although we are still trying to find the code for it because there's. | Interviewer |
| 156 | 21:37.8 - 21:38.4 | All that. | P02 |
| 157 | 21:38.5 - 21:39.8 | Stuff. Yeah. Yeah. | Interviewer |
| 158 | 21:39.8 - 21:47.8 | So let me know. Okay. So. Yeah. So before we continue, um, I also want to caveat that, um, I don't know if you know who Easy Surf is. | P02 |
| 159 | 21:48.3 - 21:56.3 | Uh. Uh oh. Is that. Yeah. Is that the overlay? The overlay that goes on. You can change that to what's going on. Yeah. | Interviewer |
| 160 | 21:56.3 - 22:04.9 | Um, if you want to have, like, more information or just, like, at least be just in, in talks with somebody that that's what they do. | P02 |
| 161 | 22:05.3 - 22:06.2 | Yeah. Yeah. | Interviewer |
| 162 | 22:06.6 - 22:15.8 | And you're doing it on the research and education side. Yeah. You know, maybe we can, like, at least work together so you can get access to more people to do it. | P02 |
| 163 | 22:16.2 - 22:22.2 | Yeah, it definitely is. That's something you. You're involved in the easy stuff thing? Yeah. Yeah. Yeah. Yeah. | Interviewer |
| 164 | 22:22.9 - 22:35.1 | And I was approached from, uh, Easy Surfer, specifically [Anonymous], who's the team lead, um, on on joining their team because they just opened their consulting services, uh, for gaming. | P02 |
| 165 | 22:35.4 - 22:43.6 | Okay. Open it. Yeah, that's really good. Yeah, that'll be good to have. Yeah. Okay. Yeah, I definitely will have to speak more about that for sure. Yeah. Yeah, definitely. Yeah. | Interviewer |
| 166 | 22:43.8 - 22:49.0 | And that's why I would, you know, when I saw these questions and you approached me and I was like, of course. | P02 |
| 167 | 22:49.1 - 22:51.0 | Yeah. For the, uh. | Interviewer |
| 168 | 22:51.3 - 22:52.8 | Make it easier for somebody else. | P02 |
| 169 | 22:53.0 - 23:08.7 | Yeah, that's the idea. That's how they improve the world and make things better. Nice. Yeah. Yeah. I'd be great. Yeah. Okay. Yeah. No, I'll definitely get back to you on that. Let's. And we can work on that together. Uh. Uh, where was I? Um. | Interviewer |
| 170 | 23:11.1 - 23:11.4 | Um. | P02 |
| 171 | 23:11.5 - 23:12.1 | Let's see, uh. | Interviewer |
| 172 | 23:12.5 - 23:15.0 | About, uh, 1414. | P02 |
| 173 | 23:15.1 - 23:41.8 | Uh, so. Yeah. So would you like to have the options, uh, of your disability available to a third party that you look into? I think you said that you would agree. Yeah. You'd like to have the options, which I want you to do. Um, how do you feel about trusting a company with the information about your disability? Uh, what benefits or negative side effects do you think they could have? Um, for. | Interviewer |
| 174 | 23:41.9 - 23:50.9 | For for me, I feel like it, uh, I I'm comfortable enough to divulge, you know, my disability. | P02 |
| 175 | 23:50.9 - 23:51.2 | Yeah. | Interviewer |
| 176 | 23:51.4 - 24:09.0 | And just talking about the previous statement, you know, before we went back to the interview and, uh, you know, if it if I can give as much information that allows the company to hopefully, um, gain some empathy. | P02 |
| 177 | 24:09.3 - 24:09.6 | Yeah. | Interviewer |
| 178 | 24:09.6 - 24:17.7 | To, um, to to at least my specific challenge to at least have them figure out a solution. | P02 |
| 179 | 24:17.8 - 24:18.1 | Yeah. | Interviewer |
| 180 | 24:18.1 - 24:26.7 | So then somebody like me and, um, access their website or, you know, gain information. Mhm. | P02 |
| 181 | 24:27.4 - 25:24.9 | Oh yeah. Because I'm process. Yeah, I mean, I once I thought along this lines was it could also be used to like the event. Say if you go to an event, um, it can maybe automatically send you information about, uh, ramp access, you know, or, you know, for hard of hearing loop points and, you know, that kind of thing. But that would be good. Yeah. And then you could get extra information if you need it comes to them. They might not need to send that to everyone. Uh, so this is, this is, uh, sort of like, physically, uh, related ones. Um, would you like to see a login system that could work with a variety of, uh, inputs, including paddles, set path devices, audio text, speech devices, optical head movement or other assistive technology. So if so, imagine a log in system that automatically works with assistive technology. Would you like to see something like that? I mean, because I don't know if it does already. Um. | Interviewer |
| 182 | 25:25.2 - 25:43.3 | Um, cause, um, I at least like to see that. While I don't necessarily, um, as might lead into 17, while I don't necessarily need those things now that it could be something that I would possibly need in the future. | P02 |
| 183 | 25:43.4 - 25:43.8 | Yeah. | Interviewer |
| 184 | 25:43.8 - 25:57.2 | Um, you know, thankfully, that my my spinal cord injury, is it something that is degenerative? So over time, you know, it's more about like that being older. | P02 |
| 185 | 25:57.5 - 25:57.8 | Yeah. | Interviewer |
| 186 | 25:57.8 - 26:14.6 | That that would yeah that would start affecting things. But in that case with me it's like maybe I would like to have, you know, certain things that that would help me, especially with the audio, text to speech devices. That could be something that I would possibly need in the future. | P02 |
| 187 | 26:14.6 - 26:15.0 | Yeah. | Interviewer |
| 188 | 26:15.0 - 26:17.7 | So overall on 16, I would say yes. | P02 |
| 189 | 26:17.8 - 26:18.1 | Yeah. | Interviewer |
| 190 | 26:18.1 - 26:22.0 | No, I wouldn't necessarily need to use though. | P02 |
| 191 | 26:22.1 - 26:42.3 | Yeah. But you like to say it's not an option in case you needed to. Yeah. Yes. Okay. That's a good answer. Yeah. Um. Question number 17. In relation to the above question, which alternative assistive technologies would you like to be able to provide the able to use of this book? | Interviewer |
| 192 | 26:42.4 - 27:17.8 | Um, uh. I think that facial recognition. Uh, I would like to see with that or, uh, there's, there's, there's other things where I'd had to do facial recognition for a website, and so then it would, I would input my phone number into the, um, the log in, you know, for from one or starting the process for identification onto the browser, and then it sends a, uh, a link or a text. | P02 |
| 193 | 27:18.0 - 27:18.3 | Yeah. | Interviewer |
| 194 | 27:18.6 - 27:19.4 | My phone. | P02 |
| 195 | 27:19.5 - 27:19.8 | Yeah. | Interviewer |
| 196 | 27:19.8 - 27:37.4 | I go to the phone and then click the link, and then he pulls me up onto to a browser, which is, um, essentially linked to the identification on, um, the PC browser. And I can, you know, do facial recognition there. | P02 |
| 197 | 27:37.4 - 27:37.8 | Yeah. | Interviewer |
| 198 | 27:38.1 - 27:55.0 | Having to um, because. I feel I feel that we're in a technological age to where phones, smartphones are one of the most easily accessible devices out there. | P02 |
| 199 | 27:55.1 - 27:55.4 | Yeah. | Interviewer |
| 200 | 27:55.7 - 28:00.0 | And, uh, most people would have that. | P02 |
| 201 | 28:00.2 - 28:00.5 | Yeah. | Interviewer |
| 202 | 28:01.2 - 28:11.4 | Yeah. I feel like that that would be a big and mostly widely used option that anyone would use for authentication. | P02 |
| 203 | 28:11.7 - 28:54.8 | I think percentage wise, the population is actually a majority that have a mobile phone. That's, that's. I can't remember what I think of it. I don't like me on this. I think it's something like 60, 70, 60 something cents. I don't know about 6467, but don't quote me on that because I might be wrong, but, but but uh, but yeah, I think yeah, it's, it's definitely a majority now. So yeah obviously that you can do facial recognition. I got uh, I recently got, uh, picked up an old Microsoft Surface, um, the other day. And I was surprised when that, that when I set that up that I had windows. Hello. You know, when windows hello with the facial recognition that actually worked on that. I've never had it work before on the pixel so fast. Yeah. | Interviewer |
| 204 | 28:55.2 - 28:55.8 | Surfaces. | P02 |
| 205 | 28:55.9 - 28:56.3 | Yeah. | Interviewer |
| 206 | 28:56.3 - 29:00.9 | I have a surface three which is five months or three years ago. But when I plug it in. | P02 |
| 207 | 29:01.1 - 29:01.9 | And. | Interviewer |
| 208 | 29:01.9 - 29:05.1 | It it's able to I don't have to like really be. | P02 |
| 209 | 29:05.5 - 29:07.2 | No. Yeah. Yeah. It's like I'm. | Interviewer |
| 210 | 29:07.2 - 29:07.8 | Starting to look. | P02 |
| 211 | 29:07.8 - 29:10.2 | At it. Yeah. Recognize me. Yeah. It's pulling. | Interviewer |
| 212 | 29:10.7 - 29:10.9 | Me. | P02 |
| 213 | 29:10.9 - 29:31.5 | Right in. It's really good. Yeah. It's really good. Yes. Uh, so I mean I think and then maybe Microsoft and now that one. But yeah, but you don't see like if I try to do it on my PC, it'll say it won't work with my camera or something like that. or I don't have a device that a device. I don't know whether that needs to be an accessible technology camera you need to have or something that is special. | Interviewer |
| 214 | 29:31.5 - 29:37.9 | A lot of that stuff, like gaining access, is definitely more of a a legal thing. | P02 |
| 215 | 29:38.0 - 29:40.9 | Yeah. You know, yeah, you're getting access. | Interviewer |
| 216 | 29:40.9 - 29:46.0 | And, you know, our information is is very important. That's like one of the most valuable things. | P02 |
| 217 | 29:46.2 - 29:46.5 | Yeah. | Interviewer |
| 218 | 29:46.6 - 29:56.1 | You know, uh, any product maker um, has for like, especially hardware or even software is just having that permission. | P02 |
| 219 | 29:56.5 - 29:56.9 | Yeah. | Interviewer |
| 220 | 29:57.6 - 29:59.9 | Get your information and your identity. | P02 |
| 221 | 29:59.9 - 30:00.2 | Yeah. | Interviewer |
| 222 | 30:00.9 - 30:01.8 | Features and stuff. | P02 |
| 223 | 30:01.8 - 32:00.6 | Yeah. Well, I think the way, the way it works on mobile phone is there's a, there's actually a special chip on the phone called the T lift. Yeah. If the chip or something like that, the stores or biometric data. So um, any application, it can't actually access that data. It just has to go. All you can do is get a yes or no answer from that chip, so it can say like something is is this. who they say they are? Those who say yes or no. So I think they've already thought of that. So they do make it so clear, you know. So if you all are not, you know, like, um, I don't like this prototype that was built before I started the research. So I know that you put in your disability that it could sort of send things to institutions and stuff like that, like going to university or whatever, or whatever business or your work or charity or whatever you're working with. But but as far as I'm aware that they, they are on top of that. But but I suppose I do need to be wary about who has your biometric data as well. That's and that's the thing, you know, if you are using it, whether it's, say, whether it is actually storing it on the thing or whether it's just using Canva, you know, because you get these verification things that you get you have to scan your photo and stuff like that. And, uh, some of those, you don't really know where the, where, the, where they're storing the data and things like that, you know. So. Yeah. Exactly. It's it's a bit. Yeah. So you need guarantees for that, wouldn't you? Really? I think anyone, anyone with that should be in place. Um. And. Yeah. Sorry. This is where I need to sort of refine the questions a little bit, because some of us at the same, uh, would you like to or currently use assistive technologies such as a paddle switch to authenticate with, um, um, please specify which assistive technology device that should be used that you already use or would use. Um, so, I mean, my with you, I'm assuming you don't use any specific assistive technology. | Interviewer |
| 224 | 32:00.7 - 32:07.1 | I don't yeah, I don't use any like, specific, um, assistive technology. | P02 |
| 225 | 32:07.2 - 32:08.5 | No, nothing like that. Yeah. | Interviewer |
| 226 | 32:08.7 - 32:12.3 | So, um, and this is number 16. | P02 |
| 227 | 32:12.7 - 32:26.5 | Uh, that's number 18. Yeah. Oh, right. Yeah. Um, so I, So I want to use that for gaming in that because we've seen that. But you don't you wouldn't use it specifically for authentication. | Interviewer |
| 228 | 32:27.3 - 32:31.5 | For me, I don't think I would use it for identification. | P02 |
| 229 | 32:31.8 - 32:32.2 | Yeah. | Interviewer |
| 230 | 32:32.3 - 32:34.1 | Um, purposes? | P02 |
| 231 | 32:34.6 - 32:35.3 | Yeah. Um. | Interviewer |
| 232 | 32:36.5 - 32:43.4 | Yeah. Unless it's something that. Yeah, for me right now, I wouldn't need it. Mhm. But. | P02 |
| 233 | 32:44.1 - 32:47.1 | Um, if it is an option I would use this as. | Interviewer |
| 234 | 32:47.3 - 32:54.6 | An option and it would be a big possibility. Mhm. Um that almost kind of like my login button. | P02 |
| 235 | 32:54.9 - 32:57.5 | Yeah. Is the big one. | Interviewer |
| 236 | 32:58.2 - 32:59.0 | That I could use. | P02 |
| 237 | 32:59.1 - 32:59.4 | Yeah. | Interviewer |
| 238 | 32:59.5 - 33:06.0 | Um that, that, that might be something that, uh, that I would, uh, consider, you know. | P02 |
| 239 | 33:06.0 - 33:22.1 | Okay. So that does lead on to a question later on. I think I've got these questions out of order, actually. I don't know if you. These are the same order that I made them out to you, um, that you've got on the, uh. So that what that one was number, uh. | Interviewer |
| 240 | 33:22.7 - 33:24.0 | Number 18. | P02 |
| 241 | 33:24.1 - 33:57.0 | Yeah, that's the number 24, which I'm sure I moved up, which um, uh, which is related to that, I think I've got we organized these, but, um, there's a reason for that. I, um, and I will ask the question now actually is because the question is, would you consider using an on person device for verification? If so, which would you prefer? Uh, like a key fob, USB key, Bluetooth switch, biometric device. Because you're talking about the one button. So would you do something like a, a keyfob or have you ever used for bread? Yeah. | Interviewer |
| 242 | 33:57.0 - 34:03.3 | Uh, that would actually kind of be cool like this. Like a device that's like your authentication device. | P02 |
| 243 | 34:03.4 - 34:04.3 | Yeah. Yeah. | Interviewer |
| 244 | 34:04.3 - 34:14.8 | That, that is linked to either the app or, you know, myriad, uh, certification, like, it's approved to be used with an identification. | P02 |
| 245 | 34:15.0 - 34:15.3 | Yeah. | Interviewer |
| 246 | 34:16.6 - 34:34.6 | And I'm kind of blue skying this right now. But like for example, Google Authenticator Authenticator has, you know, when you when you get it, it's like six six numbers or something like that. Yeah. And so then now you're on your phone and then also looking on your browser like. | P02 |
| 247 | 34:34.7 - 34:36.0 | Trying to make sure that, you know. Yeah. | Interviewer |
| 248 | 34:36.7 - 35:05.7 | So then now you got just a numerical thing that you have to, to worry about. And that's just six and six numbers. Mhm. And then so you're trying to either go back and forth. Mhm. Um on it. And um you know if there was like this this would be cool. And this is like more of like a creativity design. Yeah. Like you know with like nuclear subs or just like, you know, you see in the movies it has like, you know, you hit something and you open up. | P02 |
| 249 | 35:06.5 - 35:09.3 | A big lever. Yeah. Nice. Like, yeah. | Interviewer |
| 250 | 35:09.7 - 35:12.8 | You do that to depress the button. You have, like, almost like a key. | P02 |
| 251 | 35:12.9 - 35:13.2 | Yeah. | Interviewer |
| 252 | 35:13.6 - 35:14.0 | Turn. | P02 |
| 253 | 35:14.2 - 35:14.6 | Yeah, yeah. | Interviewer |
| 254 | 35:14.7 - 35:30.5 | But that's it's a lot more simple to where I can just put the key or even just have like the device. It looks like a key. Yeah. Press one button and then that the I can open up or lift, or then I have access to press that and the big red button. | P02 |
| 255 | 35:30.6 - 35:31.0 | Yeah. | Interviewer |
| 256 | 35:31.0 - 35:33.2 | The big red button is like. Are you sure? | P02 |
| 257 | 35:33.4 - 35:33.8 | Yeah. | Interviewer |
| 258 | 35:33.8 - 35:38.6 | Yes, I'm sure that this is what I want. My you know, I want to authenticate my identity. | P02 |
| 259 | 35:38.7 - 36:34.4 | Yeah. In terms of hardware that I see, um, some things that are like that, like, um, when I went to factory, uh, for a company, that what we did go for a while, and we had to, um, we have these little USB things with the little thumbprints on so that we're supposed to use to authenticate with. But, um, um, I think that that question is kind of based on some, some existing technology if you are more interested in that. And I don't know, I don't really have much information about those, you know, that. But that's something I'd like to integrate more with, maybe with the app though, if enough people are interested, which you've said to you, you'd be interested not. And, uh, that there is some interest in that. Um, just going back, um. Oh, yeah. So so we've only jumped one question ahead here, so it's not too out of order. Um, do you feel that security is an organization's responsibility? That was the usual. A bit of both. | Interviewer |
| 260 | 36:37.7 - 36:39.8 | Um, which which number was. | P02 |
| 261 | 36:40.1 - 36:43.2 | Uh, 23 oh 23. Yeah. | Interviewer |
| 262 | 36:43.6 - 37:27.6 | Um. It's it's it's definitely both. Um, but it's more leaning on to the organization. Um, um, because in the organization is build, uh, good security system that would. Then create a trust between the user and the organization. Um, Knowing that if I use this organization or gain access to it, I know that I am confident at least that my in personal information or anything that is considered secure would be safeguarded. | P02 |
| 263 | 37:27.8 - 38:10.3 | Mhm. Yeah. Uh, my reason for asking that question is because we, we want to work with. Like maybe getting a notification system into organizations to use. So you know, we want from a, uh, from my point of view, I want to be know where to place the responsibility. You know what I mean? And maybe make sure that you understand in no uncertain terms. This is this is on you. You know that we're getting this out, you know, so, you know, obviously, if you've got evidence that that that's that seems to be the case, then let me just say that this is your responsibility to do that, because I think there are some cases where organizations might not take it seriously enough. Um, so yeah, I can say that. Yeah. | Interviewer |
| 264 | 38:10.3 - 38:15.7 | Yeah. So, so I would say definitely more on the organization gesture. | P02 |
| 265 | 38:15.8 - 38:16.1 | Um. | Interviewer |
| 266 | 38:17.0 - 38:39.0 | You know, if it's, you know, putting on on the user, it's like, yeah, but then you need to make sure if you're not being clear on what you're doing with the information or at least clear on that, you can trust us as an organization to, to give us your information. Mhm. Then um. | P02 |
| 267 | 38:39.1 - 38:39.4 | Mhm. | Interviewer |
| 268 | 38:40.1 - 38:43.4 | It still starts leaning more on to the organizations. | P02 |
| 269 | 38:43.5 - 39:43.5 | Yeah. Yeah. So just having some clarity there on, on how, how they can secure your data and. Right. You know I'm not going to be selective about it for lack of a better word. Uh, yeah. Okay. Great. Um, I think we're coming to the end here. So, um, number 25. Would you like the opportunity to in, uh, be included in any future research questions in relation to this? Yeah. Um, this was that was the great, great day. Supposed to be the day. Yeah, yeah. Okay. Uh, yeah. Uh, great. Pass. Friend in need as of. Course. Of course. Yeah. That's great. That's really helpful. I'm really grateful to you for, uh, because that really gets the ball rolling, you know? Uh, once I got the ethics approval, I was just like, you know, before I'm like, worry about, like, well, I'm going to get these or these, um, participants. Um, but then I thought, wow, I already know or, you know. | Interviewer |
| 270 | 39:44.1 - 39:44.8 | Subjects for. | P02 |
| 271 | 39:44.8 - 39:45.7 | That. Yeah. No. | Interviewer |
| 272 | 39:45.7 - 39:46.2 | That's great. | P02 |
| 273 | 39:46.5 - 40:11.3 | Yeah, I was thinking I really to begin for asking. Yeah. No. That's great. And hopefully we can work together on the on the easy. Is it easy? Easy access to easy stuff? Yeah. Yeah. Yeah. Okay. Um. So hopefully, um, if, if we can find the source code for the application type application as well, uh, we might be able to get some testing done on that as well and things like that. and we can see that as well. | Interviewer |
| 274 | 40:11.7 - 40:15.7 | I think that. Yeah, without edification, maybe when we get to that stage. | P02 |
| 275 | 40:16.0 - 40:16.2 | Yeah. | Interviewer |
| 276 | 40:16.6 - 40:19.2 | And then we we can start introducing things with ease. | P02 |
| 277 | 40:19.9 - 40:20.2 | Yeah. | Interviewer |
| 278 | 40:20.8 - 40:34.5 | And, um, depending because I don't know if, like when doing research, you get like a research fund and like, you know, like compensate people like. Yeah, that aren't, uh, just volunteering, you know. | P02 |
| 279 | 40:34.7 - 40:34.9 | Yeah. | Interviewer |
| 280 | 40:35.3 - 40:53.4 | The information. Yeah. It just depends on how you want to go about things. Yeah. We're a little bit more inclined when you have like, and certain incentives and stuff like that, you know, and then some people are just happy to, to just give their information because it's good, you know, it's something. Uh, I see the vision I see. | P02 |
| 281 | 40:54.0 - 40:55.5 | Yeah. You know. Yeah. | Interviewer |
| 282 | 40:55.8 - 41:02.2 | That's why I, I, I just want an I definitely want to do it and make sure we're doing this enough in, like, the right timeline. | P02 |
| 283 | 41:02.6 - 41:18.6 | Yeah. Yeah. I mean, I mean, I, I did look at sort of getting funded for my research, but I'd have to do it full time. So as I work full time, I'm on. So funding this sort of, uh, doctor. But I say, is this, you know. | Interviewer |
| 284 | 41:18.9 - 41:32.4 | And if you need to go in and like, I also like to give my full permission on if you happen to be in chat and there's other people with disabilities, you know, you can bring that and bring that into the conversation like, yeah. | P02 |
| 285 | 41:32.7 - 41:33.4 | Oh great. Yeah. | Interviewer |
| 286 | 41:33.8 - 41:45.2 | More than welcome to solicit in there you know. Yeah. Like because then I would be then you could be like yeah [P02] did it, you know like a week ago or something like that. You know it helped a lot. | P02 |
| 287 | 41:45.3 - 41:45.6 | Yeah. | Interviewer |
| 288 | 41:45.7 - 42:00.2 | You know, I'm just asking more people on there and then that can kind of. Yeah. The help Q me in there. Yeah. I mean, yeah, it was like super informative and. All right. Great. And then I can explain a little bit more without going into like crazy detail. | P02 |
| 289 | 42:00.3 - 42:00.6 | Yeah. | Interviewer |
| 290 | 42:01.1 - 42:01.6 | Um. | P02 |
| 291 | 42:01.9 - 42:32.0 | Oh that'd be great. Yeah. No, that's I'm glad you said that, because I was thinking yesterday, like when I was going to [Anonymous] to, um, a cover of his name. No, um, we're talking about the, um, Logitech. Uh. Uh, [Anonymous]. Yeah, yeah, yeah. And I was thinking, uh, I kind of like, like to ask, but I don't really know him as well as I know. Yeah. You know, and and that's what other streamers we got in the chat and also like, um. Yeah. I mean, like when you break out, like. | Interviewer |
| 292 | 42:32.3 - 42:33.8 | If it's, if it's in my chat. | P02 |
| 293 | 42:33.8 - 42:34.2 | You know. | Interviewer |
| 294 | 42:34.6 - 42:36.4 | More than welcome to start talking about like. | P02 |
| 295 | 42:36.5 - 42:37.7 | Yeah, yeah. | Interviewer |
| 296 | 42:38.1 - 42:44.1 | Um, um, do you have research in there that anybody is interested in doing it? Yeah. Contact you. | P02 |
| 297 | 42:44.3 - 42:54.0 | Yeah. Welcome to yeah in my stream. Yeah. I was going to ask you I was going to say, do you know anybody else who might be interested in doing the interview as well? But. Yeah, but, um. | Interviewer |
| 298 | 42:54.5 - 43:31.9 | Um, like, um, maybe if there is, because then I can make it into a timer thing where it pops up into my chat every once in a while, like, yeah, um, basically I put a message like, hey, I'm a helping assisting in a research to make, um, uh, um, certification online. Um, easier way secure. Um, if you're interested in helping this research, um. Ask me or something like. | P02 |
| 299 | 43:31.9 - 43:34.7 | Yeah, I think you are. Yeah. | Interviewer |
| 300 | 43:34.7 - 43:48.5 | Most likely have. I could come in. Oh, I did actually, I would, I would put that and then I would put type in exclamation, uh, [Anonymous] or something like that, or like, uh, or date like [Anonymous] or. | P02 |
| 301 | 43:49.7 - 43:49.9 | You. | Interviewer |
| 302 | 43:50.1 - 43:51.5 | Know what I mean? That people can like. | P02 |
| 303 | 43:51.9 - 43:53.4 | Yeah, yeah. | Interviewer |
| 304 | 43:53.6 - 44:08.9 | And then and then it'll pop in like a link to where, like a Google form, so where you can, um, get a little bit of information from them. Yeah. actually have that conversation. You sit down and talk with him and then start correspondence through email or. | P02 |
| 305 | 44:09.0 - 44:35.3 | Yeah, yeah. I mean obviously if however if you. Yeah. But um, yeah, I am a bit on a bit of a timeline that because I'm trying to get as many interviews, uh, said with user interviews, I'm also doing them for uh, with companies, but, um, I'm trying to get some disabled, uh, interviews because I'm trying to get a journal done by May 20th. Um. | Interviewer |
| 306 | 44:37.3 - 44:47.2 | But like, yeah, like for this this month and and just. Yeah, you know, what would fit and. Yeah, um, you know, if you, if you're lurking in the streams and stuff. | P02 |
| 307 | 44:47.2 - 44:47.5 | Yeah. | Interviewer |
| 308 | 44:47.7 - 44:48.4 | Just like. | P02 |
| 309 | 44:48.7 - 44:49.0 | Yeah. | Interviewer |
| 310 | 44:49.8 - 44:50.1 | Having a. | P02 |
| 311 | 44:50.1 - 44:51.9 | Conversation. Okay. Right. Yeah. | Interviewer |
| 312 | 44:52.0 - 45:03.8 | You can always do those, those tidbits to be like, oh yeah, I'll add a little bit more information cuz, you know, I'm going to ask you what's up. And like, what are you doing? And like, how's the research about? | P02 |
| 313 | 45:04.1 - 45:04.7 | Yeah, yeah. | Interviewer |
| 314 | 45:05.4 - 45:17.6 | Yeah. And you can just just start adding that little tidbits in there because then if somebody is watching it and then they might be interested. You know, it just kind of like have this out. | P02 |
| 315 | 45:17.6 - 45:21.0 | Not that natural. Yeah. Yeah. | Interviewer |
| 316 | 45:21.1 - 45:24.9 | You're like oh maybe I'm interested in. Yeah. Hopefully they can interject. | P02 |
| 317 | 45:25.6 - 45:42.2 | Yeah. You like I want to be part of this. Yeah, yeah. And I used to not be very, very helpful because, honestly, the more I got, the more you know, the more balanced picture I get. Yeah. Um, yeah. Um, any further comments at all? The question number 26. Um. | Interviewer |
| 318 | 45:43.0 - 46:01.9 | No, I think this is, um, something that is definitely needs to be looked at. Mhm. Um, digital accessibility is, you know, we've come a long way with just like making websites more accessible. | P02 |
| 319 | 46:02.2 - 46:02.5 | Yeah. | Interviewer |
| 320 | 46:03.1 - 46:16.3 | Um, I think security and people with disabilities is is definitely a challenge that needs to be looked at, because not everyone can use the Captcha system. | P02 |
| 321 | 46:16.5 - 46:16.9 | Yeah. | Interviewer |
| 322 | 46:17.3 - 46:20.5 | It has like the warps, the, you know, the warps in like words. | P02 |
| 323 | 46:20.5 - 46:21.6 | It's like you have to drag it across. | Interviewer |
| 324 | 46:22.0 - 46:23.4 | Somebody can't process that. | P02 |
| 325 | 46:23.4 - 46:25.0 | Yeah. Yeah, I. | Interviewer |
| 326 | 46:25.0 - 46:30.4 | Can I can decipher those things. But it's still like I gotta look at it sometimes, make sure that, you know. | P02 |
| 327 | 46:30.4 - 46:33.3 | Some of the flex is going to find that without the idea. | Interviewer |
| 328 | 46:33.4 - 46:38.6 | Of like, yeah, um, pick a pick all the pictures that have a bridge on it. | P02 |
| 329 | 46:38.7 - 46:39.1 | Yeah. | Interviewer |
| 330 | 46:39.4 - 46:45.8 | And then you're looking at is like, I don't even know if that's a, like a clear picture. And, you know, it'll give you like the best looking types of pictures. | P02 |
| 331 | 46:45.8 - 46:50.9 | Yeah. Yeah. You kind of wonder. And I wonder if you're human in the end. Uh. | Interviewer |
| 332 | 46:51.4 - 46:55.6 | I don't know if you've, uh, the the new game split for fiction. | P02 |
| 333 | 46:56.0 - 47:00.2 | Uh, yeah, I've heard of it, but I've not played it. But. Yeah. So they're still trying to. Yeah. | Interviewer |
| 334 | 47:01.2 - 47:12.3 | Yeah. Where you. One person's right. Like driving the motorcycle? Yeah. And then the other person has to do, like, two step authentication on the mobile phone. | P02 |
| 335 | 47:12.4 - 47:12.7 | Yeah. | Interviewer |
| 336 | 47:12.8 - 47:13.9 | Like a little mini game. | P02 |
| 337 | 47:14.0 - 47:14.3 | Yeah. | Interviewer |
| 338 | 47:14.4 - 47:17.6 | So it's like, find all the bicycles and then you have to click all the lights. | P02 |
| 339 | 47:18.1 - 47:19.0 | Uh, yeah. | Interviewer |
| 340 | 47:19.1 - 47:24.9 | They didn't seem like video games because. Yeah, people understand the frustration of those things. | P02 |
| 341 | 47:24.9 - 47:26.0 | Yeah. Yeah. | Interviewer |
| 342 | 47:26.6 - 47:31.0 | And it's not just in it. And it's not just. It's literally every. Everyone. | P02 |
| 343 | 47:31.3 - 47:31.6 | Yeah. | Interviewer |
| 344 | 47:31.9 - 47:33.4 | Specifically on people with disabilities. | P02 |
| 345 | 47:33.4 - 47:33.8 | Yeah. | Interviewer |
| 346 | 47:33.8 - 47:52.0 | Now take an account with somebody that has a disability. Mhm. And you may not process the information as, as as fast or you know they have some other like maybe other physical disability that, that that makes their dexterity not as fast because it is a timed thing then. | P02 |
| 347 | 47:52.1 - 47:52.4 | Yeah. | Interviewer |
| 348 | 47:52.9 - 47:53.6 | You know that's. | P02 |
| 349 | 47:54.0 - 48:15.6 | A challenge that I think is definitely compounded. I'm pretty sure it's compounded by disabilities because like some way you have to you got this new ones is no way you have to drag the thing across. And if you've got not much, got much muscle control, you're shaky. You know you can't. You're not going to have to drag that into my place. And and if you've got visual problems, a lot of visual ones I've had. | Interviewer |
| 350 | 48:15.6 - 48:16.3 | That pop up. | P02 |
| 351 | 48:16.4 - 48:16.8 | Yeah. | Interviewer |
| 352 | 48:17.1 - 48:17.8 | Does that a lot. | P02 |
| 353 | 48:18.0 - 48:23.7 | Yeah, yeah. Oh I see for visually impaired people. People with dyslexia. Like I say, read the letters. | Interviewer |
| 354 | 48:23.9 - 48:36.9 | Like you got to come up with a system somewhere. They didn't do that like first and be able to to know that that's up and then know where the each of the, the the buttons are or where, where the actual piece is to where you can. | P02 |
| 355 | 48:37.2 - 48:37.6 | Yeah. | Interviewer |
| 356 | 48:37.8 - 48:39.4 | Do whatever, you know, make a piece of it. | P02 |
| 357 | 48:39.4 - 48:44.0 | Yeah. It's it seems. Yeah. It seems wrong doesn't it. I mean like that right. | Interviewer |
| 358 | 48:44.0 - 49:14.6 | There is is, is is something um, sighted like visual disabilities. Mhm. Um, like for, for people who have, uh, these vision, uh, challenges or blindness. Mhm. That is, uh, the most challenging. Mhm. Um accessibility feature. Mhm. Um to accommodate. | P02 |
| 359 | 49:14.8 - 49:16.8 | Yeah. Yeah I'm sure it is. | Interviewer |
| 360 | 49:16.8 - 49:55.6 | Especially in video games. Like you can, you can tamper with the software to make it where inputs. You know, you can, you can use an input and change the inputs to, to make it a lot easier for you to use. Um, you can um, um, translate sound into visual cues. Mhm. But to translate visual cues into just sounds. Mhm. And then having to make sure that the technology that that person is using is compatible with their, you know, the identification program. | P02 |
| 361 | 49:56.3 - 50:45.1 | I didn't mean. I just think about it. It seems like it's gone the wrong way in that way, because it seems like it's more of an ability test rather than to find out who you are as a person, doesn't it? It's interesting, like I spoken about this with you. Now I'm just saying that it doesn't. It's a like a cost, like a ability, but I don't I can't simplify it anymore. It's a talent. And for disabled people, that's just not going to work, is it? So um, saying so. Yeah, I just defined what I had to add on the end because, um. It's not for any particular reason, the demographic on gender. Um, so I've got, I've got five here. Women, man. Transgender, non-binary. Um, they should be five and six. I prefer to self declare or prefer not to respond, so. | Interviewer |
| 362 | 50:45.6 - 50:48.2 | Okay. Yeah. Um, you put to take my. | P02 |
| 363 | 50:48.2 - 50:55.5 | Okay. Yeah, yeah, yeah. So that's, that's, uh, uh, I'm pretty cisgender. Yeah. Uh. | Interviewer |
| 364 | 50:56.1 - 50:57.5 | When it comes to identification. | P02 |
| 365 | 50:57.5 - 51:08.2 | Yeah, that. That's fine. I'm stuck. It doesn't matter. Um. We may, um. Sometimes the examiners like to see that you done the cross section of the cross like Tiffany. | Interviewer |
| 366 | 51:08.4 - 51:19.7 | I think I think that, you know, it's just more information when it becomes more relevant to what you are, you know. Mhm. Trying to figure out. | P02 |
| 367 | 51:20.0 - 51:20.3 | Yeah. | Interviewer |
| 368 | 51:20.7 - 51:23.6 | You know, but but at least you have that information. | P02 |
| 369 | 51:23.6 - 51:24.0 | Yeah. | Interviewer |
| 370 | 51:24.6 - 51:31.9 | That and and and you're giving, you're giving, you're giving uh the people who are into your subjects. The option. | P02 |
| 371 | 51:32.3 - 51:33.4 | Yeah. You know. Yeah. | Interviewer |
| 372 | 51:33.6 - 51:36.2 | So I think that's, that's I think you're covering your bases. | P02 |
| 373 | 51:36.2 - 51:37.4 | Yeah. I think. | Interviewer |
| 374 | 51:37.6 - 51:43.8 | I think having a sixth option of, like, putting what you want then is, is is even better. | P02 |
| 375 | 51:43.9 - 52:05.4 | Yeah. Yeah. Yeah. It says since we have Skype on it, I think. Um, and, um, I mean, I've actually I did want to put it in because I thought it didn't, I couldn't, I couldn't really see how it would relate to anything, um, in defence. But but, um, some blokes will probably pick out a reason why at some point. But, um, I mean, I don't know. I don't know. | Interviewer |
| 376 | 52:05.9 - 52:14.2 | That's, that's word for, for them to hopefully, um, um, help support whatever their research is and hopefully in a positive light. | P02 |
| 377 | 52:14.2 - 52:38.3 | Yeah. Yeah. From my point of view, it's just because, like when we do the research, we it has to be something that could be repeatable, that could be done again to test the truth of it. So I think just the fact that is a cross-gender survey, uh, rather than on the specific gender or anything, just illustrates it just helps illustrate how that works, because you come. | Interviewer |
| 378 | 52:38.3 - 52:49.5 | In and, uh, I mean, because that right there, I don't know if you, you're going to probably put that up on a higher, um, like the initial, um, questions because you name age range. | P02 |
| 379 | 52:49.5 - 52:49.9 | Yeah. | Interviewer |
| 380 | 52:50.4 - 53:08.5 | Uh, disability and even, uh, specific location, because then you can figure out, you know, all right, people in this region are having more issues on other vacation. Yeah. You could go further. It's like, well, this is, uh, technologically sound, you know, uh, region. | P02 |
| 381 | 53:08.8 - 53:09.7 | Yeah, yeah. | Interviewer |
| 382 | 53:10.2 - 53:17.2 | Versus a place where it's like, if you go further into the information that their infrastructure for information is that, you know. | P02 |
| 383 | 53:17.2 - 53:52.2 | Yeah. Yeah. I'm, I'm including a so I try to include everybody in the world, you know, in the study. Um, well, I mean, I'm not trying to uh, but. Yeah. Yeah. Uh, so. Yeah. Um. That's great. Yeah, I think I will move that question and I probably goes it'll make my interviews a bit, um, out of order, but I can adjust that. That's fine. When I come to, um, analyze, analyze and, and, uh, put it all down. Let's play. I'm like, uh, stop recording now if you're happy with that. Okay? Okay, let me just start recording later. Yes. Um, here. | Interviewer |